

Digital ICS: programme overview

Background

The [Digital ICS programme](#) is a free offer designed to support all integrated care board (ICB) and integrated care system (ICS) leaders to better harness digital transformation to enable delivery of system ambitions.

Delivered by NHS Providers in partnership with the NHS Confederation and Public Digital, and supported by NHS England as part of their NHS Digital Academy, the programme gives ICB and ICS leaders access to digital transformation experts, peer learning and expert facilitation. The programme is an extension of the NHS Providers' [Digital Boards programme](#) for NHS trust leaders.

Digital transformation is a fundamental enabler in achieving the four core purposes of ICSs and therefore it is critical that all system leaders understand their role in driving the digital agenda. All ICSs are different in their design and level of digital maturity, and we take a highly bespoke approach to this programme so that we can provide appropriate and tailored support to each individual system.

ICSs that take advantage of our programme are supported to:

- Build the understanding, confidence and capability of ICS leaders to drive the digital agenda.
- Develop stronger collective ownership and awareness of the role digital transformation plays as a critical enabler of achieving the four core purposes of ICSs.

In the first year of programme delivery, we have engaged 89% of ICSs through our bespoke development support, peer learning and insights sharing.

Approach

The Digital ICS programme builds on the learning from the NHS Providers' Digital Boards programme which has engaged over 1,800 board members from 200 NHS trusts, including delivery of over 100 trust board development sessions.

As a free and voluntary offer for ICS leaders, the programme is available to all members of NHS Confederation's ICS Network, and works with the existing ICS Digital Leaders forum to capture and share board-level good practice and learning on digital transformation.

The programme is also being delivered in partnership with Public Digital, a small digital transformation consultancy that has experience of working with over 30 governments, global businesses, and multilateral organisations on digital transformation.

Our offer

ICS leaders will be able to access a range of free resources, events and bespoke development sessions focused exclusively on the role of system leaders in driving the digital agenda across systems.

ICS leadership development sessions: bespoke agendas will be co-designed with ICS leaders to meet the specific digital needs of the system and will enable system leadership to reflect on how digital can support delivery of the core strategic purposes of the ICS. We aim to engage deeply with each system to deliver maximum impact, running alongside a system on their digital journey. Sessions are available to the ICB along with relevant subcommittees, programme boards, the integrated care partnership and other leadership forums. We encourage ICBs to commit to a series of sessions in order to maximise impact. Through presentations, case studies and facilitated discussions, the sessions build consensus across the ICB and equip leaders with a clear understanding of next steps.

Peer learning events: our events provide an opportunity to hear from peers across the health and care and other sectors, share good practice and explore the art of the possible. Our events feature ICS leaders sharing practical learnings and advice on the key factors for successful digital transformation.

Quarterly insight briefings and resources: we curate and synthesise insights from system leaders into quarterly briefings that play back learnings and emerging good practice from across the sector for ICS leaders and stakeholders. These messages are supplemented with engaging blogs, videos and podcast content.

Further information

Please [contact us](#) to find out more about how this offer can support your system.