

# delivering with partners



## Delivering Financial Sustainability Why Procurement Collaboration and Supply Chain Resilience is Key

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#### The Role of NHS Supply Chain









NHS Supply Chain is part of the NHS, we deliver a resilient supply chain of clinically assured goods and services to health and care providers.

We are proud to continue to develop a modern, flexible supply chain that is resilient and flexible by design.

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#### **Breadth of Value Creation**

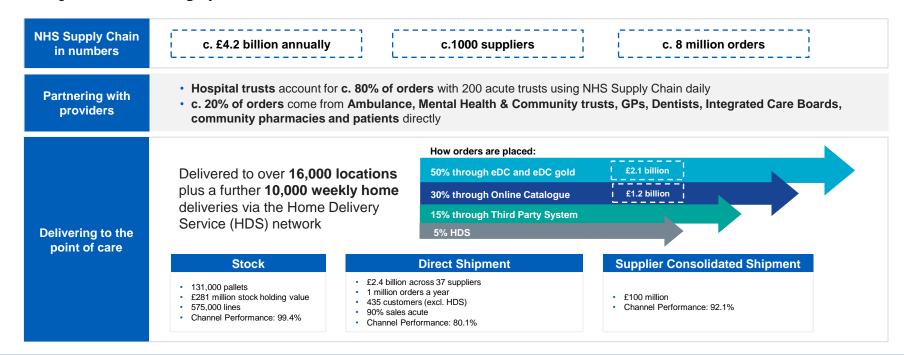
We deliver a targeted value proposition to the health service nationally

Efficiency	We channel <b>revenue and capital savings</b> back to frontline NHS services to provide taxpayer value and support the NHS on a <b>sustainable financial path</b>
Productivit y	We enable healthcare professionals to spend <b>more time caring for patients</b> and less time ordering products through <b>simplifying the order process</b> and deploying effective <b>inventory management</b>
Resilience	We deploy capital across our supply chain to ensure <b>resilience</b> , mitigate global supply chain challenges, and manage inflationary pressures, to meet the needs of new NHS care models
Net Zero	We work on behalf of all NHS Trusts to deliver <b>NHS England's Net Zero Goal</b> , <b>reducing single use plastics</b> and working with suppliers to <b>reduce the total carbon footprint</b>
Modern Slavery	We <b>provide labour standards</b> and <b>modern slavery assurances</b> through our framework agreements with suppliers, and <b>implement proportionate risk management</b>
Patient Outcomes	We embed product <b>safety and quality assurance processes</b> across the health and care system; ensure <b>clinical input</b> into our procurement activities, and support <b>digitally enabled care</b> through our data strategy



#### **An Overview of NHS Supply Chain Operations**

We operate across a wide product range: our products are grouped into **4 medical** and **2 non-medical categories**, covering **134 awarded category frameworks**.







**Inventory Management and Point of Care Solution Programme** 

**Accelerating Innovation into the NHS** 

Increasing the Capacity of our Distribution Network

**Upgrading our Ordering Systems** 











#### **Our Strategy**

NHS Supply Chain's vision and purpose are clear. Our commitment is:

- To make it easier for the NHS to put patients first
- To help the NHS to save lives and improve health.

We do this through our strategy: Buy Smart, Supply Right, and Partner Expertly.

#### **Buy Smart**

#### Our Strategy focuses on:

Buying over £4 billion of devices and products on behalf of the NHS, embedding value, innovation and patient outcomes in our approach.



Saving the NHS £1bn

#### How we will do it

We have expert commercial teams leading NHS procurement across medical categories, capital categories, and non-medical categories.

#### **Supply Right**

#### Our Strategy focuses on:

Building resilience, sustainability and safety and quality into our global supply chain, ensuring the NHS gets what it needs, when it needs it, to care for patients.



Driving supply chain resilience

#### How we will do it

We oversee three supply routes into the NHS, covering **stock**, **direct shipment** and **supplier consolidated shipments**, and distribute 40,500 roll cages via 8,500 deliveries each week, to 16,700 delivery locations across the NHS.

#### **Partner Expertly**

#### Our Strategy focuses on:

Making it easier for NHS trusts to work with us, whilst developing the care solutions they need, and building our expertise in data insight to improve decision making internally, and generate shared insights for the NHS.



Working as One NHS Supply Chain

#### How we will do it

We are investing in an ambitious transformation programme, whilst evolving how we work through our Target Operating Model.



## **Collaborative Working**

NHS Supply Chain and South Yorkshire & Bassetlaw





## Collaborative Working in South Yorkshire & Bassetlaw

14 November 2023

Cathy Hassell, Managing Director, South Yorkshire & Bassetlaw Acute Federation Andrea Smith, ICS Procurement Director



#### Purpose of the South Yorkshire & Bassetlaw Acute Federation

The Acute Federation is made up of the **5 acute** NHS Trusts in South Yorkshire.

We will use our collective expertise and resources to ensure the people of South Yorkshire & Bassetlaw have prompt access to excellent healthcare through:



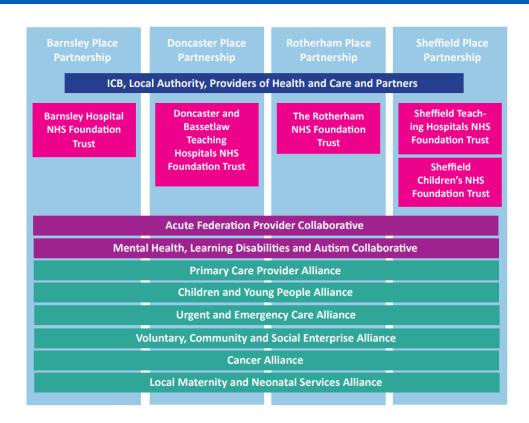
Barnsley Hospital

Doncaster and Bassetlaw Teaching Hospitals The Rotherham
NHS Foundation Trust

Sheffield Children's NHS Foundation Trust

Sheffield Teaching Hospitals
NHS Foundation Trust

#### **South Yorkshire and Bassetlaw Landscape**





#### **SYBAF Clinical Strategy – 5 Year Vision**

Services at different hospitals Shared care to be developed fur-Life stages recognised as an across South Yorkshire play ther across primary and secondimportant framework for end to ary care including Mental Health complementary roles as part of end pathways, to support more an acute federation collaborative services. Everyone is clear on the proactive planning and working contribution secondary care can make to prevention of ill-health Patients experience high stand-Standardisation for better out-Patients can move seamlessly ards of care, no matter which comes and patient experience. from one hospital to another in hospital they attend; with conand taking action on health ineorder to access specialist care or stant energy on driving down faster treatment unwarranted variation across the Clinical Services Working Together Clinical **Enablers:** Clinical Digital, Workforce Technology & Innovation A networked workforce Greater interoperability across the organisations build the system for developing opportunities so that our staff can seamlessly access and share for clinicians to gain experience/support electronic patient information and records patient services across South Yorkshire Best use of our collective estate to offer choice. Resilience and sustainability access and state of the art facilities priority criteria for the system, future models of care incorporating new ways of working Models of care that optimise new technologies, innovative ways of working and environmental sustainability, learn from new research evidence and change how, where and when we deliver

Enabling clinically-led standardisation of best practice acute care across SYB

Maximising digital transformation and partnership approaches to innovation

Delivering more coordinated care through maximising the opportunities for our collective workforce

#### Acute Federation Priorities for 2023 / 24

- Elective & Diagnostic recovery Continue to work together to recover elective and diagnostic services and reduce waiting times for patients, with specific focus on orthopaedics, ophthalmology, ear nose and throat and general surgery
- Clinical strategy Implement the Acute Federation clinical strategy to deliver improvements in care quality for the people of South Yorkshire & Bassetlaw, reduce unwarranted variation between providers, address inequalities in access and improve our resilience and efficiency
- Innovative commissioning and financial models to improve efficiency and value for money Explore opportunities for collective financial improvement and integrated commissioning
- Flagship national innovator scheme: acute paediatrics innovator project Accelerate the design and implementation of the South Yorkshire & Bassetlaw collaborative model for acute paediatric services as part of NHS England's national innovator scheme
- **Engagement to drive collaboration**

**Barnsley Hospital NHS Foundation Trust**  Doncaster and Bassetlaw Teaching Hospitals **NHS Foundation Trust** 

The Rotherham **NHS Foundation Trust**  Sheffield Children's

**Sheffield Teaching Hospitals NHS Foundation Trust** 





#### The Problem

Cost pressure on primary hip and knee joint replacement across the SYB Acute Providers of £0.5 million per annum





## Changes needed

- South Yorkshire & Bassetlaw Strategy
- Standardisation
- Market Management





### The Challenge

- 6 Suppliers providing Primary Hip and Knee Joint Replacement
- Annual spend of £5.6m
- No formal supplier support with Activity recovery

- Very little standardization had taken place
- No joined-up contract management
- No easy way to reduce the cost pressure





#### **Actions**

- 1. Every trust agreed to collaborate
- A clinical lead was engaged for every trust
- 3. The supplier choice would be clinically led

- 4. Every Trust would agree one supplier for hips and one for knees
- 5. Engage the market to ensure they understood our intent
- Stay strong as one with Executive Support

### Implementation Plan







#### Result

- 3 Suppliers providing Primary Hips and Knees
- Efficiencies of £900k pa (£3.6m over 4 years)
- Standardisation resulting in improvements to overall efficiency

- SYB Service Level Agreements to manage collaboratively
- Supplier investment stock, training, theatre support
- Innovative options now being implemented



## Lessons Learnt



## What didn't go well

Timescales – Complexity of options meant it took longer than anticipated!



## What well

Clinical peer to peer discussions & challenges



#### What can be Improved?

Simplifying the contracting process by setting up an Orthopaedic Alliance to speed up governance.





## **Questions?**



@NHSSupplyChain NHS Supply Chain www.supplychain.nhs.uk



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