



Clinical Team of the Year 2021

The CLA Health Team were awarded the Trusts Clinical Team of the Year 2021 noting exceptional hard work & achievements & recognising the team as a shining example to colleagues across the Trust.

We offer:

- A county wide service
- Health Assessments in a clinic, home & school setting
- A multiagency approach to ensuring Health Care Plans are devised collaboratively & follow up
- User friendly & accessible service, we listen & advocate for our cohort of children & their carers



Our Vision

- We are a team of empathetic, understanding, compassionate & caring individuals with specialist skills & experience in health & a willingness to listen
- We are available for all Children Looked After to improve their health outcomes & to enable them to reach their full potential whilst understanding their increased needs & vulnerability
- Our vision is that all children & young people within our cohort receive continuity & connected & seamless care

Quality and Safety

- Microsoft Teams Share Point has been introduced to improve efficiency & simultaneous access to documents by numerous users
- Adoption Alerts are added to all Trust databases to ensure confidentiality
- Care Leavers Health Summary completed for every young person leaving care helping them to take responsibility for their own health transitioning to adult services
- Several Audits has allowed for improvement & development including Lone Working, Review Health Assessment Standards, bespoke NHS Staff Survey
- Service User Feedback platform has enabled the voice of the child/young person and carers to be heard
- Quarterly Activity & Performance data submissions to NHS England

People

- Multi-agency Meetings ensure health needs are met for children with a plan of adoption
- Celebrating success:
 - CLA Nurse Adoption Lead awarded Trust's Clinical Colleague of the year 2022. Recognising compassion, leadership and innovation
 - Consultant Paediatrician awarded Safeguarding Star for exemplar health reports
 - Staff have attained or are working towards their Masters qualification including MSc of Science Professional Development & MSc

Our Trust has funded us to attend independent training days, courses & conferences

Business

- Funding Investment has enabled development and improvement within the adoption arena relating to record keeping
- One stop Initial Health Assessment Clinic offering safeguarding, referral to allied health services & blood screening
- Investment into the service has enabled us to grow the team, improve diversity, knowledge, & expertise
- Some of the dynamics of our team that we value-peer support, respect, innovation, treated as individuals, shared praise, empowering, flexibility, feeling valued

Young People's Feedback

Very polite, gave me time to speak on my views & opinions. Was understanding & patient with me & gave useful information on vaccines & health apps. I shall make sure to look at it

Good Convo

Very easy to talk to the Dr

You made me laugh & giggle & I don't laugh very much

Understanding of how I feel

75% rated the team as 'very good' (the highest standard)
100% reported nothing could be done to make the experience better

You were definitely very kind

Carer's Feedback

Nurse was knowledgeable, helpful & very good with the child

Nurse was professional yet warm & welcoming & very easy to get along with

Nurse was very nice. She was informed & efficient

Fabulous Nurse, very approachable & not patronising

The CLA Nurse Lead took her time to explain what she was there to do & gave our young person the chance to participate in her assessment

Nurse was not rushed & she talked to the child & not just us