NHS Providers

RISING DEMAND AND DELAYS

AT EVERY STAGE OF THE PATIENT JOURNEY

21% growth in potentially avoidable admissions between 2011 and 2020

1.3m calls received by ambulance trusts in December 2022

90 minutes average category two response time in December 2022

170,000 hours lost to ambulance handover delays in December 2022

Double the number of young people with a mental health condition between 2017 and 2022

50% increase in people waiting for diagnostic tests over the last decade

16% increase in people using NHS mental health services from 2020/21 to 2021/22

2.3m peak A&E attendances in December 2022

850,000 waiting for community care in December 2022

94% average general and acute bed occupancy winter 2022/23

13,000 people experiencing a delayed discharge per day over winter 2022/23

24% increase in people spending more than 21 days in hospital in winter 2022/23 compared to previous year

2m requests for social care in 2021/22