



NHS PROVIDERS SIX-MONTHLY PERFORMANCE REPORT

March 2023

OUR SIX INFLUENCING PRIORITIES

Recovery and reform | We have built relationships with ministers, the new team in No10, and sustained engagement with opposition frontbenchers to highlight current pressures and influence manifestos ahead of a general election. The autumn statement included an additional £3.3bn for each of the next two years following our lobbying on inflationary pressures. NHS England's (NHSE) urgent and emergency care strategy incorporated our key asks around a system wide approach and increasing bed numbers.

1 | **Strategic direction**
balancing reform with recovery

Championing the workforce | Following sustained pressure from us and a coalition of over 100 health and care organisations, the chancellor committed in the autumn statement to publish an independent assessment of NHS workforce needs, which will look at the number of health professionals needed in five, 10 and 15 years' time.

2 | **Workforce**
a credible multi-year plan and progress on inclusive leadership

Tackling inequality | NHSE and other national organisations (including the GMC) have adopted the findings of our briefing on the impact of the rising cost of living as they consider how to respond. We are bringing members together with NHSE leaders developing health inequalities reporting requirements for 2023/24.

3 | **Health inequalities**
sustained action and intervention

Shaping the task | NHSE's urgent and emergency care strategy incorporated our key asks around taking a system wide approach to recovery and increasing bed numbers. The government's recovery plan has set realistic interim performance targets for urgent care, in line with our calls for a long-term approach to restoring performance to pre-pandemic levels.

4 | **Operational pressures**
making the case for a realistic ask for trusts

Highlighting sector specific issues | Our evidence to the joint committee on the draft mental health bill was referenced throughout the committee's final report. Our key recommendations on the long-term workforce plan for community providers had traction, and we have highlighted the value of urgent community response services, and the importance of collaboration with the ambulance sector in a recent briefing.

5 | **Equity**
for mental health, community, ambulance and specialised services

Collaborating to succeed | Plans to delegate specialised commissioning to ICBs have been slowed down following our feedback. NHSE's Operating Framework reflected our calls to promote a culture of partnership between ICBs, trusts and the centre. We have also engaged extensively with the Rt Hon Patricia Hewitt in her review of ICSs, ensuring members' views on system working are factored into her final report.

6 | **System working**
underpinned by constructive local-national relationships

INFLUENCE

Representing member views | We held 237 meetings with national stakeholders, decision-makers and partners. We have engaged extensively with the government and unions on industrial action and represented members' views to the Hewitt Review of ICSs. We have built productive relationships with new teams at the Department of Health and Social Care and No10.

237
meetings

Consultations | We represented members' views in 11 key consultations, including on the NHS payment system for 2023/24, changes to the provider licence, and the Hewitt Review of ICSs.

11
key consultations

Our influence recognised | We maintain an ongoing dialogue with ministers, shadow ministers, the chairs of the health and social care committee and the public accounts committee, and a broad range of parliamentarians. The secretary of state and shadow delivered keynotes at our annual conference. Our evidence to the joint committee on the draft mental health bill and the health and social care select committee's inquiry on ICSs were cited in the committee's reports and parliament. Our briefings on the cost of living crisis have been cited in parliamentary debates, and our evidence to the all-party parliamentary group on NHS infrastructure was used extensively in their report on meeting the needs for NHS infrastructure.

Parliamentary briefings
informing MPs

VOICE

Media | Our media activity has focused on the significant disruption caused by strike action and the impact of serious operational pressures on trust leaders' efforts to deliver care while reducing care backlogs. Our cost of living report received blanket media coverage while our ongoing scrutiny of the NHS' substantial maintenance backlog and the government's commitment to build 40 new hospitals means this remains in the media spotlight. We marked the arrival of Sir Julian Hartley as our chief executive with an incisive interview in **The Times**. He appeared on **Radio 4's flagship Today programme** as well as BBC News, Sky News and Times Radio all within his first four weeks. He also featured on the **HSJ Health Check podcast** championing provider collaboration in the context of ICB development.

24,000
media mentions

Commentary | With NHS funding and performance under increasing scrutiny, we placed a prominent comment piece on this topic in Times Red Box. We secured comment pieces in trade media titles including the HSJ, BMJ and Public Sector Focus on a wide range of topics including industrial action, the New Hospitals Programme, support for disabled staff, NHS reform and the cost of living crisis.

20
placed
comment pieces

Digital | We have 26.6k **Twitter** followers, a 2.9% growth and have seen a 16.4% increase on **LinkedIn** bringing us to 8216 followers. Engagement is improving too with a 14.7% increase in engagements and 18.6% in impressions. **The Provider Podcast** continues to perform well having now passed 14k lifetime listens and maintaining an average of 500 monthly listens.

26.6k
@NHSProviders
Twitter followers

SUPPORT

Member events | We have delivered 235 events for 5,308 delegates, including 211 training and development events, 16 network meetings, seven **roundtables**, and one conference. The **Networks programme** held 16 virtual and face-to-face meetings for 729 delegates, and 99% of attendees said they would recommend these events. We also held our Annual Conference and Exhibition in Liverpool across two days in November, welcoming 814 attendees on site.

5,308
delegates

Briefings, reports and surveys | We produced 42 briefings and reports, including an edition of Providers Deliver on trusts' contributions to system working, and an on the day briefing on the CQC's report on experiences of care for people with learning disabilities and autism. We conducted eight surveys, including our annual state of the provider sector survey and another on the impact of the rising cost of living on patients and staff.

42
briefings and reports

Board development programme | Our **Board development programme** has delivered 115 events, held either face-to-face or virtually, for 1,233 delegates, and 93 of these events were in-house training or bespoke board development programmes for whole member boards; 98% of attendees would recommend our programme to a colleague. In addition, we introduced risk for NHS risk practitioners in partnership with the Institute of Risk Management as a new training module.

1,233
attendees

Governor support | The **GovernWell training programme** delivered 31 events, held either face-to-face or virtually, for over 418 NHS governors, 20 of which were **in-house training** events for whole councils; 95% of attendees rated these events as good or excellent. In addition, we held five virtual governor workshops and networking events for 338 governors and circulated an e-newsletter.

31
governor training courses

Digital boards | Our Digital Boards development programme has held 11 **virtual peer learning events** and delivered **bespoke board development sessions** to 20 NHS trust boards; 99% of attendees would recommend our events and board sessions. The programme has also published 13 resources including two **digital leadership guides**.

99%
recommendation rate

Further support programmes | Our **Provider Collaboration** programme ran a series of webinars and peer learning forums, with accompanying case study briefings. Our **Trust-wide Improvement** programme delivered 13 events including action learning sets which have been highly rated. The **Leading Integration Peer Support** programme supported four systems through peer review and peer facilitated workshops and held dissemination events with a 100% satisfaction rate.

100%
satisfaction rate

SUPPORT

New offers | The **Race Equality programme** launched a series of videos on white allyship and held seven events for over 450 delegates on topics ranging from inclusive recruitment to board accountability. The **Health Inequalities programme** ran a series of webinars and peer learning forums and published two briefings. We also launched the **Digital ICS programme** which offers free ICB development sessions, peer learning events and a range of resources for ICS leaders.

3
new programmes

EXCELLENT ORGANISATION

Member participation | We are delighted to have all 211 eligible trusts and foundation trusts in membership, making 100% membership for the fourth year running. This allows us to continue to speak with authority and credibility on behalf of the provider sector.

100%
in membership

Member visits | In the last six months our executive management team have completed three virtual and face-to-face member visits across the hospitals, mental health, community and ambulance sectors, and attended three regional virtual chairs and chief executive meetings.

3
member visits

Member satisfaction | In our annual member research, we received 266 responses to the survey and IPSOS conducted 20 interviews. Survey results show nearly 9 in 10 respondents are satisfied with our overall offer, almost all (95%) feel it is important for them as an organisation to be a member, and nearly all (97%) of chairs and chief executives are satisfied with our work.

95%
of respondents felt it was
important for their organisation
to be a member of NHS Providers

Commercial strategy | We continue to shape and develop our commercial partner offer ensuring we share valuable insight from a range of commercial partners. Our year-round support of the Panel, Connect and Associate Partner programmes continue along with a growth strategy for partnership and sponsorship income across the coming year.

**Shape and
develop**
our commercial partnerships

About this report | NHS Providers is committed to effectively supporting our members through the unprecedented financial, structural and reputational challenges you currently face. This six-monthly performance report has been produced to help you assess our performance and to highlight our priorities for the months ahead.

Sir Julian Hartley
Chief Executive
julian.hartley@nhsproviders.org



157-197 Buckingham Palace Road
London SW1W 9SP
020 3973 5999
enquiries@nhsproviders.org
www.nhsproviders.org
[@NHSProviders](https://twitter.com/NHSProviders)

© Foundation Trust Network 2023
NHS Providers is the operating name of the Foundation Trust Network
Registered charity 1140900
Registered in England & Wales as company 7525114
Registered Office
157-197 Buckingham Palace Road, London SW1W 9SP