



NHS PROVIDERS SIX-MONTHLY PERFORMANCE REPORT

March 2022

OUR SIX INFLUENCING PRIORITIES

Approaching the future | We engaged with NHS England and NHS Improvement to shape the 2022/23 priorities and operational planning guidance. We highlighted the pressures facing trusts and the need to align financial planning with system capacity. We hosted roundtables with senior NHS leaders to help ensure the guidance reflected sectoral and regional needs, and worked with national leaders on the response to the Omicron variant.

1 | **A realistic ask**
COVID-19 and recovery

Funding levels for the NHS and social care | We have continued to publicly make the case for a funding settlement that covers the ongoing costs of the COVID-19 pandemic, and enables systems to address the care backlog. We have worked with NHS England as they develop the emerging system financial architecture. Saffron Cordery continues to represent the provider sector on the new hospital programme oversight board.

2 | **Funding**
and the financial system

Health and Care Bill concerns and amends | We continue to meet with senior politicians and ministers to raise members' issues on the Health and Care Bill, and are working closely with national bodies via their stakeholder groups. We secured government commitments to amend the Bill on secretary of state powers and capital spending limits, and are part of a coalition calling for a duty on workforce planning.

3 | **Legislative change**
and political engagement

Supporting the current and future workforce | We have worked with government officials and parliamentarians to express trusts' views on mandatory vaccination. As a partner in the Cavendish Coalition, we secured the key aim of adding social care workers to the government's shortage occupation list. We are making representations to government and independent review bodies to ensure improved pay and pensions rules for NHS staff.

4 | **Workforce**
plan for the future

Integrated care systems and collaboration | We continue to work to inform legislation, national guidance, and policy related to integrated care and the development of system working. We have influenced key documents including the government's white paper on health and care integration, and a toolkit for developing provider collaboratives. We are working with Care Quality Commission on their evolving regulatory approach.

5 | **Local-central relationships**

Highlighting sector specific challenges and needs | We are engaging with the Department of Health and Social Care on its work to develop a new cross-governmental mental health strategy. The Community Network shared examples of collaboration between trusts and social care providers to inform the government's social care reform white paper. We worked with Association of Ambulance Chief Executives to highlight specific funding needs ahead of the autumn spending review. Working with primary care leaders, we contributed to the Claire Fuller stocktake of primary care and held a roundtable with national leaders present on access to urgent primary and secondary care.

6 | **Equity**
for mental health, ambulance, specialised and community services

INFLUENCE

Representing member views | We held **454 meetings** with national stakeholders, decision-makers and partners. We are **regularly engaging with the Department of Health and Social Care and ministerial teams**, along with No 10, NHS England and HM Treasury, on the **Health and Social Care Bill**, the establishment of integrated care systems, and the COVID-19 pandemic. We are expanding our parliamentary presence via select committee and health and social care bill engagement. We continue to sit on the New Hospital Programme oversight board.

454
meetings

Consultations | We represented members' views in **18 key consultations**, including on the government's decision to revoke **mandatory vaccination for NHS employees**, changes to NHS England's transactions guidance, and the 2022/23 national tariff payment system.

18
key consultations

Our influence recognised | We maintain an **ongoing dialogue with ministers, shadow ministers and the chair of the health and social care committee**. We submitted written and oral evidence to the health and social care select committee's inquiry on workforce. **Our parliamentary briefings are mentioned by MPs and peers** and our evidence cited in select committee reports.

Parliamentary briefings
informing MPs

VOICE

Media | We highlighted the **ongoing and significant impact on the NHS of the COVID-19 pandemic** including the Omicron surge. We helped shape the debate over pandemic-related restrictions and the booster campaign, and shared the challenges posed by staff absences linked to COVID-19 and severe winter pressures. Our concerns over **mandatory vaccinations for frontline NHS staff worsening staff shortages received extensive media coverage** as did our warnings that additional funding for the NHS - though welcome - would not be sufficient to tackle COVID-19 and the backlog of care.

22,152
media mentions

Commentary | We placed **prominent comment pieces on the NHS's funding requirements**, and the need for the health service to be transformed in the wake of the COVID-19 pandemic, in both the Times Red Box and Observer. We secured comment pieces in trade media titles including seven articles in the HSJ, four in the BMJ and pieces in Public Sector Focus and the National Health Executive. Our comment pieces covered a wide range of topics on issues that matter to our members including **health inequalities, winter pressures, capital funding and mandatory vaccination**.

22
placed
comment pieces

Digital | We have **25,024 Twitter followers**, a 13% increase since September, Chris Hopson's following has increased by 54% to 38,093, and our LinkedIn now has 6,433 followers. We have seen significant engagement with our COVID-19 and Annual Conference resources, and ***The Provider Podcast* continues to grow with a total 8,870 listens**.

25,024
@NHSProviders
Twitter followers

SUPPORT

Member events | We have delivered **182 events for 4,000 delegates**. This includes 126 development events, 17 network events, [seven roundtables](#), and 32 events across our extended offer programmes. The [Networks programme](#) held 17 virtual meetings covering all sectors for 725 delegates. 94% of attendees rated these events as good or excellent. Our virtual annual conference and exhibition held 810 attendees.

4,000
delegates

Briefings, reports and surveys | We produced **59 briefings and reports**, including [Rebuilding our NHS: the case for capital funding](#). We published a Next Day Briefing about the integration white paper, and a [report on environmental sustainability](#). We conducted 13 surveys, including one on race equality, plus our annual State of the Provider Sector survey.

59
briefings and reports

Board development programme | Our [Board development programme](#) has held 56 virtual and face to face courses for 785 delegates. 98% of attendees rated these events as good or excellent. In addition, we held [in-house training](#) for 20 NHS trusts and foundation trusts and delivered [17 bespoke board development sessions](#).

56
training courses

Governor support | Our [GovernWell training programme](#) held 39 courses for over 560 NHS governors, 26 were [in-house training events](#) for whole councils. 97% of attendees rated these events as good or excellent. We held four virtual governor workshops with over 270 attendees from 88 foundation trusts over four days in September and October, as well as two pilot networking groups for staff and stakeholder governors.

39
training courses

Digital Boards | Our [Digital Boards programme](#) held seven peer learning events and roundtables and delivered [bespoke board development sessions](#) to 20 NHS trust boards. 94% of board members rated these events as good or excellent. We also published our [fourth leadership guide](#) and supporting [board resources](#).

20
NHS trust boards

New offers | Our support programmes on [Trust-Wide Improvement](#) and [Provider Collaboration](#) have delivered 32 virtual sessions and action learning sets, attended by 448 delegates. We are also launching a new programme to support boards to effectively identify and challenge race inequality as a core part of the board's business, and scoping a new integrated care system (ICS) Digital Boards programme for ICS leaders and integrated care boards to lead digital transformation.

4
new offers

EXCELLENT ORGANISATION

Member participation | We are delighted to have all 212 eligible trusts and foundation trusts in membership, **making 100% membership for the fourth year running**. This allows us to continue to speak with authority and credibility on behalf of the provider sector.

100%
membership

Member visits | In the last **six months our director team have completed 30 virtual and face to face member visits** across the acute, ambulance, community, and mental health sectors, and attended six regional virtual chairs and chief executive meetings.

30
member visits

Staff engagement | Staff engagement remains high with this year's staff survey showing that **85% of staff would recommend NHS Providers as a place to work**, and 88% are satisfied with the culture of the organisation. We have continued to provide support to staff during the challenges of the pandemic and have made good progress towards embedding the organisational values launched last year. We also commissioned an independent report on race equality, with all staff involved in the development of an action plan and anti-racism statement.

85%
recommend NHS Providers
as a place to work

Commercial strategy | We continue to build and nurture our commercial partner offering, bringing trusts thought leadership and insight from a range of commercial partners. This includes our **NHS Providers Panel of top legal and advisory companies** offering members the opportunity to get **fast, free, expert responses** to the key questions your trusts are grappling with. Ask the panel your questions via **email**. Our year-round Connect Partner programme and a growing exhibition and sponsor offer at our Annual Conference in November.

**Build and
nurture**
our commercial partner
offering

About this report | NHS Providers is committed to effectively supporting our members through the unprecedented financial, structural and reputational challenges you currently face. This six-monthly performance report has been produced to help you assess our performance and to highlight our priorities for the months ahead.

Feedback | **This is the eighteenth edition of our performance report. We would welcome your feedback.**

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