

9 February 2022

Shared Governance at Central London Community Healthcare NHS Trust

On 9 December 2021, CLCH took part in a 'deep dive' which explored the role of the board in progressing trust-wide improvement. A panel of four board members discussed the behaviours, decisions and actions that bring to life the principles important to success, and how a systematic approach is helping Central London Community Healthcare NHS Trust meet today's challenges.

You can access the recording of the session [here](#), and a digest of insights. Delegates showed an interest in their Shared Governance Model, and this briefing outlines it in more detail, as an accompaniment to the other resources.

The CLCH Shared Governance Model

This started in 2017, empowering frontline staff to bring forward and lead on ideas for improvement and to have their skills and experience acknowledged.

The aim is to give the people closest to a service the power to make improvements rather than having changes imposed on them. Patient representatives and service users are integral to the Shared Governance Model. It is a shared decision making process based on the principles of partnership, equity, accountability and ownership at the point of service.

It is predominantly led through Quality Councils, which consist of clinical and non-clinical staff up to a Band 7 and is chaired by a staff member who is Band 3 to Band 6.

The Quality Council have 2 hours of protected time a month to work on their improvement ideas which are linked to one of the four Quality Campaigns and also to one of the four Equality Campaigns.

The projects are presented at and supported by the relevant Quality and Equality Campaign Committee meetings and the Divisional Quality forums. The ideas are also shared in the

larger Trust Workforce Groups such as Bullying and Harassment and the Wellbeing groups. Presently across the Trust there are 35 Quality Councils.