



COVID-19 Rapid Response

Workforce Registration and Deployment Service

Your COVID-19 NHS Challenge

COVID-19 represents the single biggest challenge the NHS has ever faced. As the pandemic grows you will need more nurses, doctors and other healthcare workers to care for your patients.

Accessing the existing workforce will be harder as workers become ill and travel is restricted. You will need to find alternate sources of staff to meet demand.

How we can help you

Owned by the Department of Health and Social Care (DHSC), NHS Professionals is the largest staff bank provider to the NHS. In partnership with DHSC, NHS England and NHS Improvement, we have developed the COVID-19 Rapid Response service to quickly maximise the availability of healthcare workers to NHS Trusts.

This service provides a mechanism for healthcare workers to work in any NHS Trust with a streamlined registration and deployment service, allowing Trusts to focus on what they do best – looking after patients.

Responding to your needs

Available from Wednesday 25th March, COVID-19 Rapid Response is a new service which is very different from our standard managed service offering.

We will rapidly recruit and deploy experienced healthcare workers, and those currently studying to any Trust within 24 hours. These include:

- Registered/previously registered healthcare workers including retired workers, military personnel and other non-NHS healthcare workers
- Final year student nurses

While there is great urgency to maximise staff availability, we recognise that this also needs to be done safely. As a result, we have developed a new process to support the rapid deployment of healthcare workers through a reduced approach to compliance that balances risk with speed to deploy.

Benefits

NHS Organisation

- Access to a new wide group of healthcare workers
- 24hr deployment to meet escalating demand
- Simple booking process and technology
- Simplified recruitment and employment
- Low cost NHS to NHS solution
- Easy payment and invoicing process

Flexible Worker

- Easy way for workers to help the NHS
- Simple online process to start working
- Easy shift booking via the internet
- Get paid for shifts within 5 days
- Guaranteed sick pay if impacted by COVID-19
- Flexibility to work across any NHS organisation

What will it cost?

NHS Professionals is a not-for-profit organisation, owned by the Department of Health and Social Care. This service will be free to join and will be provided at cost, as a pay-as-you go model when you need it, with rates significantly cheaper than agency.

How do I sign up?

1. Get in touch directly with your NHS Professionals representative detailed below
2. We will fully explain how it works including the service, costs, timelines and contract
3. You decide to engage the service and contract with NHSP
4. We will provide you with a simple contract for signature
5. The service will go live within 24 hours
6. You can book additional healthcare workers to support your Trust

Get in touch

For more information, please contact your regional representative or email us with your availability and a member of our team will get in touch with you.

trusts@nhsprofessionals.nhs.uk

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