

The NHS is an anchor institution in every local community, playing a fundamental role in our health and the nation's economic growth and productivity



The NHS in England

- Provides care free at the point of need for **56 million citizens**
- Creates jobs for **1.25 million people**, making it the country's largest employer



The NHS plays a central role in maintaining the global competitiveness of the UK's life sciences sector, which alone:

- Generates **£70 billion** a year
- Provides **240,000** UK jobs

The NHS delivers world class services and will be a key driver of the UK's future prosperity

The NHS is an international leader

- The Commonwealth Fund ranks the NHS as **the world's best healthcare system**, ahead of comparable systems on measures including care process and equity
- The NHS provides **good value for money** – the UK spends \$3,406 per person on healthcare each year compared to \$4,361 in France and \$4,920 in Germany



Providing comprehensive care to millions

- In the last year trusts:
 - managed **22 million A&E attendances** and over 112 million outpatient appointments
 - provided **71 million** community services contacts
- In July 2019, trusts:
 - provided services for **1.4 million people** in contact with mental health and learning disabilities services
- NHS national **waiting times targets for mental health services** have been in place since 2014 and as of 2019, a specialist psychiatric liaison service now operates in every major A&E in the country



With a strong track record of improving quality of care and supporting global competitiveness

- Given the right resources, trusts have shown that they can make



huge gains in improving care quality and outcomes, including heart attack and

cancer survival rates, and reducing infections



- The NHS is **a world leading research organisation, with billions invested** in NHS research every year – the service has been **at the forefront of key medical breakthroughs**, such as pioneering the first heart, lung and liver transplants, introducing CT scans and the 100,000 genomes project – it has also helped make the UK a global hub for the medicines and health technologies industries, stimulating economic growth and opportunity



- The NHS is **primed to pioneer and capitalise on innovation**, particularly in artificial intelligence and digital technology, through its world class universities, the unique patient datasets it generates as a universal service and England's network of 15 Academic Health Science Networks



All statistics and references available on our website

The NHS is changing

Our population is ageing, demand for health and social care services is increasing and innovative technology is creating opportunities for better, more personalised care and support. Consequently, patients, service users and the public now need and expect different things from the health service. In response, the NHS is transforming to provide care that is closer to home where possible, better joined up across community, primary, secondary and social care services and more responsive to individual needs.

To build a 21st century NHS, we need the right people equipped with the modern facilities and technologies that they need to deliver high quality, safe patient care, and investment in the multiple different services that support individuals to live well in their communities. The NHS needs:



People

Staff are the bedrock of the NHS. With **over 100,000 vacancies** in the health service however, recruiting and retaining the right people is the number one challenge facing NHS providers today. Growing the future NHS workforce can be supported by:

- A major **increase in funding** to train up thousands more people with the right skills
- Focusing nationally and locally on culture, **making the NHS a great place to work** for staff at all levels
- A **flexible immigration system** that ensures the NHS can continue recruit all the staff that local services, now and in the future



A structural and technological upgrade

The NHS can only be as good as its facilities, equipment and technology allows. With a **repairs backlog of £6bn**, plans already underway to **transform** how local health and care services work together and new technologies presenting a huge opportunity to improve patient experience and outcomes, the **NHS estate, equipment and technological capability need an urgent upgrade**. We welcome the renewed political attention on NHS capital funding but a much broader approach is now needed, including:

- A sweeping **capital investment programme** that brings NHS buildings, equipment and technology up to a 21st century standards
- A **digital strategy** that supports the NHS to improve how it delivers care and ensures patients get the maximum benefit from digital technology



Locally-led services

Greater **collaboration between health and social care organisations in local communities** presents an exciting opportunity to improve care and support for patients and service users. Getting this right will rely on:

- Holding trusts and local systems to account through proportionate and efficient regulation
- Balancing central support for **closer working between health and social care services** against the freedom of local health and care organisations to make decisions in the best interests of their communities
- Maintaining good governance practices as local health and care systems evolve, with any changes to law to be developed together with the NHS



Whole-system investment

Currently, some of the key opportunities to improve care quality and population health outcomes fall outside of the NHS's core budget. They include:

- Sufficient funding for **public health and prevention**
- Improving public health by tackling it not only in health but all related policy areas, including housing, transport and employment
- Designing and rolling out a **fair, long-term funding model for social care**