

Summary of board papers – statutory bodies

Care Quality Commission - 16 October 2019

For more detail on any of the items outlined in this summary, please find the full agenda and papers [available online](#)
Executive office update

- The CQC has published its [annual statutory report](#) to parliament on the state of health and social care
- Since May 2019, the CQC has rated inadequate and placed into special measures 12 sites which admit people with a mental health problem, learning disabilities and autism.
- The CQC recently published a joint statement from members of the cross-regulatory group on online primary care, '[Online primary care – response from the regulators](#)' on what they are doing to address the issues that exist within the system.
- The Chief Operating Officer provided a verbal update on the 2020/21 fees scheme. The CQC notes that it is now at full cost recovery, which means all activity costs now come from provider fees. The CQC usually amends its fee scheme every year, but for 2020/21 has agreed not to. They hope that this will allow providers to have some budgetary stability and allow the CQC to consider a longer term strategy.
- David Noble, who is leading the review focusing on how CQC dealt with concerns that arose in relation to the regulation of Whorlton Hall, has delayed his investigation. Delivery of his report is now planned for CQC's November board meeting.

Freedom to Speak Up Guardian annual report

- The CQC has published its second annual [speak up report](#), which covers the 16 months since the first report in June 2018. The report highlights the need for wider education and training in speaking up and speaking up well.
- The report also notes results from three surveys; the 2018 CQC staff survey, the Truth to Power survey and the recent 2019 Pulse survey. 42% of staff at the CQC felt that "it was safe to challenge the way things are done in CQC". The Truth to Power survey highlighted that fear of being perceived negatively was the biggest reason given for not speaking up. Additionally, the 2019 Pulse survey found that 87% of staff were aware how to raise an issue at the CQC, and 53% felt they would be listened to.

Healthwatch England update

Healthwatch England's report provides an update on its engagement with local communities on key topics such as the long term plan (LTP) and the clinical standards review. Headline themes from a survey of 30,000 people include:

- Feedback suggests the best way to demonstrate that the long term plan is improving quality of care is by fixing some of the issues in accessing primary care.
- People accept that health services might be delivered further from home, but want all their recovery and ongoing healthcare support to be kept local.
- People place an emphasis on the importance of prevention, and want services that do more to proactively help them to stay well.

Health Education England – 15 October 2019

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HEE stakeholder survey

- HEE commissioned Ipsos MORI to undertake a survey on stakeholder perceptions. [Key findings](#) from the presentation include:
 - HEE is seen as 'fragmented' and stakeholders are looking for greater consistency in both working relationships and messages.
 - Stakeholders, particularly NHS trusts feel that HEE could do more to engage them earlier and thought that HEE could do more to understand experiences at the front line.
 - Stakeholders thought HEE played a key role in both development of new roles and drafting of the interim NHS people plan

Freedom to Speak Up

The Freedom to Speak Up Guardians (FTSUG) now includes staff wellbeing alongside whistleblowing. HEE has successfully developed contact officers to support HEE's drive to improve staff experience.

Finance and performance

- The financial position of HEE as of 31 August 2019, along with an update on budget setting following the spending review announcement in September, were presented to the board. Key points include:
 - Five HEE programme budgets are £0.7m overspent and admin budgets are £0.9m overspent.
 - Following the outcome of the spending round, HEE is determining the parameters, allocation methodology, and monitoring for the new £150m CPD funding. They are also planning the best utilisation of the £60m additional funding toward people plan priorities.
- The latest performance figures were presented, including:
 - HEE is on track to achieve its target of 650 additional midwifery training places.
 - GMC training survey shows 79.3% for overall satisfaction of training, reversing the declining trend.

Talent for care and apprenticeships

At the September meeting the HEE board affirmed its commitment to working with stakeholders to assist the NHS in adapting and developing its employment, education, training and volunteering practices to improve the socio-economic wellbeing and health outcomes of local populations. HEE will work with the Princes Trust, Project Choice, Step into Work and Movement to Work to encourage the development of these outcomes.

Nursing associate evaluation

HEE commissioned an [independent evaluation](#) of the introduction of the role of nursing associates. Key findings include:

- Trainees see the programme as a stepping stone to nursing and an opportunity to go to university that might otherwise not be possible due to family and financial circumstances.
- 85% of trainees surveyed felt prepared to enter the workforce as a nursing associate.