

Summary of board papers – statutory bodies

Care Quality Commission board meeting – 21 November 2018

For more detail on any of the items outlined in this summary, the board papers are available [here](#).

Executive team report

- A review is to be undertaken following concerns about the use of segregation and prolonged seclusion of people with mental health problems, learning difficulties and/or autism. An interim report is expected in May 2019 with a final report to be published before the end of the 2019 financial year.
- The CQC issued their first ever corporate level Stage Six notification in relation to Allied Healthcare. The regulator has concerns over the company's funding streams. Work is underway with local authorities who may be affected – the priority is to make sure service users continue to experience safe, high quality care.
- Hillgreen Care Ltd. has been prosecuted following its failure to protect people in its care. The provider was fined £300,000, with registration cancelled altogether in September 2017.

National Guardian's Office – Annual report

- The National Guardian's Office has published their second [annual report](#). It includes a number of case studies from across the provider sector.
- Across the NHS 40 'Freedom to Speak Up Guardians' have been appointed, with one third of these guardians coming from a BME background.
- There are now over 700 guardians within providers, with over 100 more in other NHS bodies that have decided to adopt the model. These 100 NHS bodies include NHS England (NHSE), NHS Improvement (NHSI) and the Care Quality Commission (CQC).
- Over the coming year the National Guardian's Office (NGO) is planning three key developments:
 1. to support the expanding network of guardians;
 2. to develop the second phase of case reviews; and
 3. to support primary care providers in implementing NHSE's guidance on Freedom to Speak Up in primary care.

NHS England board meeting – 28 November 2018

For more detail on any of the items outlined in this summary, the board papers are available [here](#).

Chief executive update

- Simon Stevens suggested the Long Term Plan (LTP) will be published between 12 – 21 December. Additionally, the adult social care green paper is expected to be published around the same time, however it will not include a “durable answer” on social care funding.
- The new NHS England (NHSE) chair Lord Prior questioned the chief executive over the differences between the Five Year Forward View (FYFV) and the LTP. Stevens explained how the FYFV was regarded as a moment to ‘take stock’, explaining the need for the NHS to look quite different. The LTP would provide more granular detail about the ‘what’ and the ‘how’. The plan would not be able to address the questions around staff training, capital or public health.
- Stevens also reiterated that the implementation of the NHS LTP could not happen without also addressing challenges in social care.

Winter preparations 2018-19

- NHSE listed the measures that were in place ahead of winter: the new £145m capital funding for increased provider capacity, new £240m spending for social care to support winter pressures and primary care extended access in place across the country.
- Workforce availability currently represents the principal internal operational risk during winter. For example, due to the lack of nurse and social care staff availability the ability to further expand hospital bed capacity and community intermediate care capacity is constrained.
- NHS Improvement (NHSI) launched a new programme in July 2017 to improve staff retention in trusts in order to stabilise and bring down leaver rates by 2020. Early indication shows that, for the 12 month period up to 31 March 2018, nursing turnover rates have improved from 12.4% to 12%. Comparatively mental health clinical turnover rates have improved from 14.2% to 13.5%.
- To better support ambulance services in achieving the new performance standards and in preparation for winter, capital funding was made available earlier in the year for 256 vehicles and vehicle preparation facilities at a cost of £36.3m.
- In conjunction with regional directors, NHSE is no longer segmenting trusts as they did last year. Instead attention is being focussed on the most challenged organisations.

Commissioning Committee Board report

- The wave one Integrated Care Systems (ICSs) are showing improved financial and performance objectives in comparison to the NHS overall average. They are also showing the benefits of a population health management approach.

Specialised Services Commissioning Committee report

- Improvements have been made in reducing delays in transfers between prisons and secure mental health hospitals. Mental health transfers remain a priority area for 2019/20 and beyond.
- Good progress is being made against the 2018/19 cancer, mental health and learning disability clinical priorities. Clinical reviews are underway for radiotherapy and cancer surgery services.