

5 NHS PROVIDERS SIX-MONTHLY PERFORMANCE REPORT



September 2015

INFLUENCE

Representing member views | **227 meetings** with key national decision makers including Jeremy Hunt, Lord Prior and the incoming chair of the new NHS Improvement, Ed Smith, as well as a programme of dinners, including one with the CQC senior leadership team.

227
key decision maker
meetings

Responding to consultations | We represented members' views in **21 policy consultations** including submissions on the 2015 spending review, 2015/16 tariff, the standard contract, the risk assessment framework and the independent commission on inpatient mental health provision.

21
policy consultations

Influencing wins and campaigns | Following the May general election we secured early meetings with the **health secretary** and new ministers at the Department of Health, setting out what members need from the new administration over the next five years.

New
government
early engagement

Our April finance survey highlighted the scale of **the anticipated provider sector budget deficit** for 2015/16, ensuring that the need for **urgent action** has stayed firmly on the agenda and we have highlighted future needs in our spending review submission.

Money
keeping up the pressure

One of the key announcements following the general election was closer scrutiny of **very senior managers pay**. We used a roundtable discussion between the health secretary and trust chairs to secure favourable changes to the new VSM pay framework that will be issued shortly.

VSM
framework changes

We have maintained the pressure on regulators to maintain a **proportionate and risk-based regime**, and ensure that it reflects the reality providers face. We achieved changes to the metrics in the proposed **risk assessment framework**.

Monitor
RAF modifications

On **workforce** issues we have influenced the safer staffing guidelines to ensure there is a stronger focus on implementation, as well as pushing for change to the consultant contract.

Safer staffing
implementation

We have maintained our **influence in parliament**, in particular with acknowledgement of our views on the cities and local devolution bill. Peers responded to our calls to change the legislation to protect national NHS standards in the move to devolve public services.

Parliament
legislative influence

VOICE

Media coverage and agenda setting | We received 322 media mentions, and have been a **central part of the national conversations** on 2015/16 NHS finances with Chris Hopson, chief executive, being interviewed on BBC Radio 4 Today, itv News, BBC News at 10, BBC News Channel and BBC Radio 5 Live all on the same day.

322
media mentions and
extensive coverage

Stakeholder engagement | Stakeholders continue to value engagement with us and our members, citing our **briefings in parliament** and seeking us as partners in a range of influencing opportunities including party conference events and policy roundtables. We sit on **28 advisory groups** including the key new 5YFV implementation boards such as the workforce advisory board, the national efficiency board and the new care models board.

28
advisory groups

Social media | Our Twitter presence continues to grow. @NHSProviders account gains an average of **150 new followers per month** and currently has 4,341 followers. Chris Hopson, chief executive, now has 2,196 followers.

4,341
@NHSProviders followers

SUPPORT

Member events | Over the past six months we have held **120 events** involving nearly 1900 delegates, with 89% rating their satisfaction as good or excellent, including a seminar on measuring mortality, and conferences on quality and governance.

89%
satisfaction

Over 250 governors attended **our first ever national conference for foundation trust governors**, following our merger with the Foundation Trust Governors' Association.

250
governors

Programmes and networks | The **new governor policy board** elected its first governor chair, ensuring the views of this important voice are represented in the work and governance of NHS Providers.

Governor
new policy board chair

We held **16 network meetings**, encompassing all sectors and focusing on key executive and non-executive board roles.

16
network meetings

Briefings | In the busy post-election period, we produced **23 on the day briefings** to keep members up to date on key national policy announcements as they happen.

23
on the day briefings

Reports | We launched a well-received publication jointly with the NHS Confederation on the **governance implications of new provider models** arising from the review by Sir David Dalton, as well as publishing our fourth InsideTrack briefing making sense of the many post-election health changes.

Report
chains and governance

We surveyed mental health trusts on whether commissioners have met their mental health planning guidance commitments, to evidence **discussions with NHS England** on parity of esteem in funding and provision.

Survey
mental health

PROFESSIONAL

Participation | **93% of eligible foundation trusts and trusts** are members of NHS Providers.

93%
uptake

Engagement | We have **improved our systems** to capture and deploy intelligence about members, and introduced an extended member visit plan for our senior leadership team, particularly the chair and chief executive.

Engagement
programme of visits

Governance review | Four years after our establishment as an independent organisation, the NHS Providers board has put in place a **review of governance arrangements** to ensure we remain fit for purpose and explore membership options in line with changes to provider models.

Board
new governance review

Staff satisfaction | In our annual survey 100% of NHS Providers staff said they would recommend us as a place to work and the same number believed that their colleagues were **committed to delivering high quality services**.

100%
staff recommend us

Looking forward...

OUR SIX INFLUENCING PRIORITIES

We will continue to press to ensure our voice is heard on the **money**, including the challenges of **2015/16 budget**, preparations for the **2016/17 tariff** and implementing the three year **spending review** allocation once it is announced.

1

Given the intractable nature of delayed **transfers of care** in all settings, our **Right time, right place commission**, chaired by health and social care expert the Rt Hon Paul Burstow, will draw out practical lessons.

2

With the establishment of **NHS Improvement**, the organisation bringing together Monitor and the TDA, our focus will be on influencing how this new body will balance its regulatory, oversight and improvement functions for the whole provider sector.

3

We will continue to strengthen the voice of community, mental health and ambulance providers, including building on the recently launched narrative about **community services**, for example.

4

Using our role on the national implementation structures of the **5YFV** we will ensure that members' interests are promoted across finance, workforce, information, and public health as well as keeping ahead of the game on the **new models of care vanguards**.

5

We will repeat our survey of how **regulators** and oversight bodies are fulfilling their roles and maintain our focus on shaping **quality initiatives** impacting provider boards.

6

OTHER NEW INITIATIVES

We will use the coming six months to develop our next **three year strategy**, to ensure that NHS Providers is able to respond to the rapidly changing external environment and remains fit for purpose to anticipate and meet members' needs for 2016-2019.

Strategy

We will use our November annual conference to **launch our new website**. The website has been fully redesigned with a new look and feel as well as refreshed content, in particular to reflect our growing social media presence.

Website

Listening carefully to the views and needs of members, we have established an **informatics leads network**, to support all those leading on data, intelligence and information in trusts. The network will meet twice a year.

Informatics

In June the arms length bodies introduced the new success regime to support the most challenged local health economies and at our suggestion, publicly confirmed their commitment to working with us and other membership bodies to develop the approach. We have now confirmed a workshop in November with Monitor, TDA, NHS England, providers and other partner organisations **to inform the implementation of the success regime**.

Implementation

About this report | NHS Providers is committed to effectively supporting our members through the unprecedented financial, structural and reputational challenges you currently face. This six-monthly performance report has been produced to help you assess our performance and to highlight our priorities for the months ahead.

Feedback | **This is the fifth edition of our performance report. We would welcome your feedback.** Please send any comments to Saffron Cordery.

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