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# Community Services Providers Conference

## Community Services Data Set Project Overview

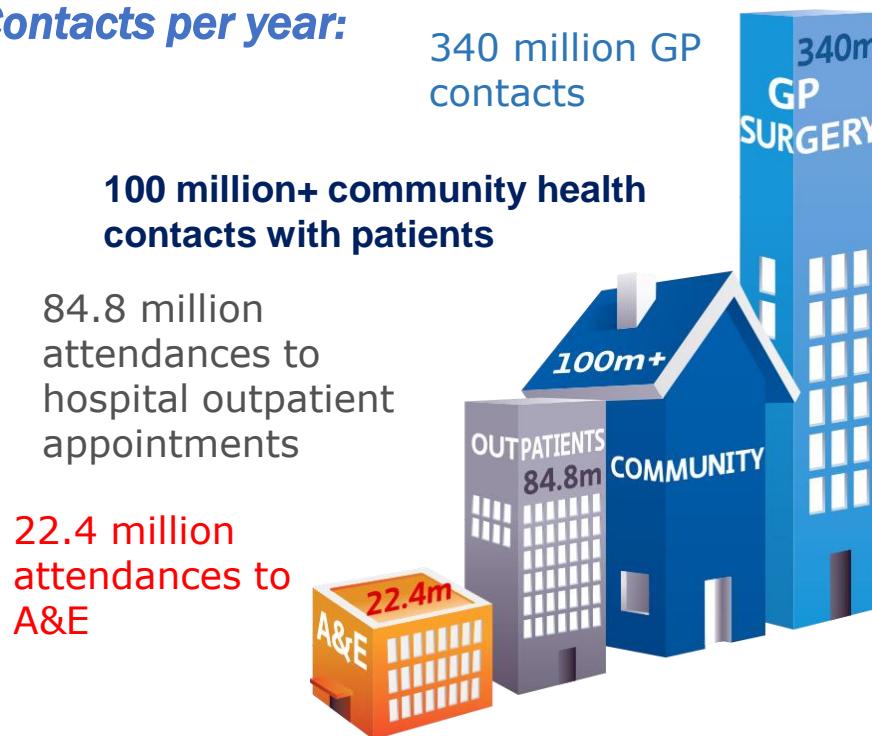
(Conference Version)



# Why an enhanced community dataset?

**Community Health Services significant proportion of NHS funded services – no national ‘picture’ of how to focus resources to make best benefit to patients, nor overview of how money is spent to support basic business decisions.**

## Patient Contacts per year:



Community services make up £9.75 billion of the entire £102.57\* billion NHS England budget



\* Source: 2015/16 NHS Confed Conference - 2016

# Who's Asking for it?

## **Patients**

Better understanding of their options and standards of care available

## **AHPs**

National view of their services as standard plus outcomes

## **NHS Pricing**

Provide a basis for Pricing tariffs

## **National Info Board (NIB)\***

Strategic progression of information agenda across health and care

## **CCGs**

General Business Management Support & matching patient needs to service provision

## **Ministers & DH**

Priority focus & support (££)

## **Community Service Providers**

'learn from each other' improve services and save £ and benchmark

## **NHS Analysts & Forecasters**

'predict future patient needs by area'

## **NHS England**

Better Strategic Support to CCGs and Oversight

## **Researchers**

Facilitate innovative care development & outcomes assess

## **CQC / NHSI**

Regulatory ambition & health improvements for the nation

## **Community Nursing**

Evidence for support & parity with acute/mental health

## **Vanguards/NCMs**

Support MSPs, Better Care Integration/Care Plans



# Delivered by Whom?

## Project SRO:

**Suzanne Rastrick**, Chief Allied Health Professions Officer, representing NHS funded bodies.

## Sponsor:

**National Information Board** as one of their top data priority focus areas to support the delivery of the Personalised Health and Care 2020 Framework for Action.

## Delivery:

**NHS England provided the funding to NIB to deliver**. Requirements development team (commissioning team) will work with NIB colleagues to cover NHS funded bodies' requirements.

**NHS Digital commissioned to design and provide the data collection system and access to info for end users.**

**Data system providers already volunteering** to work with us and pilot test work on phase 1. Funding secured till 2018/19 currently with aspirations into 2019/20 and beyond.



# Dataset Ambition & ‘Themes’

**“A national data set for NHS-funded community services, that gives us a sense of patient focused outcomes and quality indicators, showing what we are spending across the whole population.**

**Includes the ability for commissioners and providers of service to compare performance across the patch.**

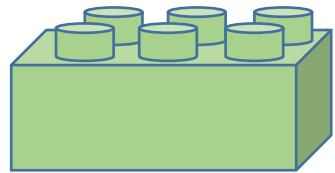
**A national dataset to reduce local data burden”**

*Source: Community Services Data Set Project Board – Dec 2016*



# Community Data Overview: Approach

## Current focus 'Foundation Building Blocks':



- Standardised and modular approach to data collections - demographics/referral details/admin etc.
- Scope of collection - **patient level**, NHS funded community services
- Extends existing Child Health & Young Persons data collection to cover adults (Phase1)

## Why this approach?

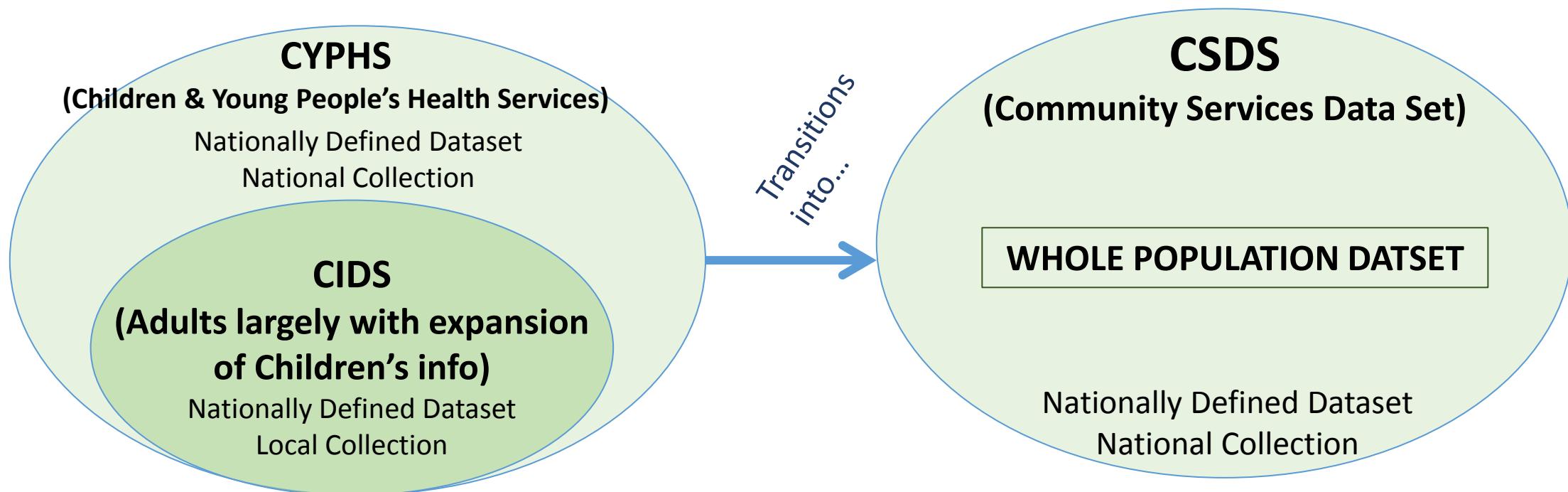
1. Organisation agnostic/Patient centric information focusing on systems of care, not care structures
2. Reduce burden on care providers – system providers required to provide capability to extract standardised data on behalf of care provider
3. Local variability modules within national common structure will provide:
  - Administrative ‘backbone’,
  - Outpatient vs. inpatient activity
  - Clinical data & Clinical terminology, with SNOMED improving update opportunities (twice per annum) & data granularity.
4. Cross care setting uniformity allows enhanced patient full patient pathway analysis & reporting
5. Better linkage from data submitted from multiple care settings – ambulance/acute/stroke team/long term community support (different care setting)
6. Community data collection builds on modular approach (Maternity, Child, Mental Health)



# Building blocks incrementally build how?

Some we know, much yet to be devised, with your help and influence. 2 major phases of build.

**“PHASE 1: Expansion of the Children and Young Peoples’ Community Dataset (CYPHS) to additionally collect the same data for Adult population. Becomes the ‘Community Services Data Set”**

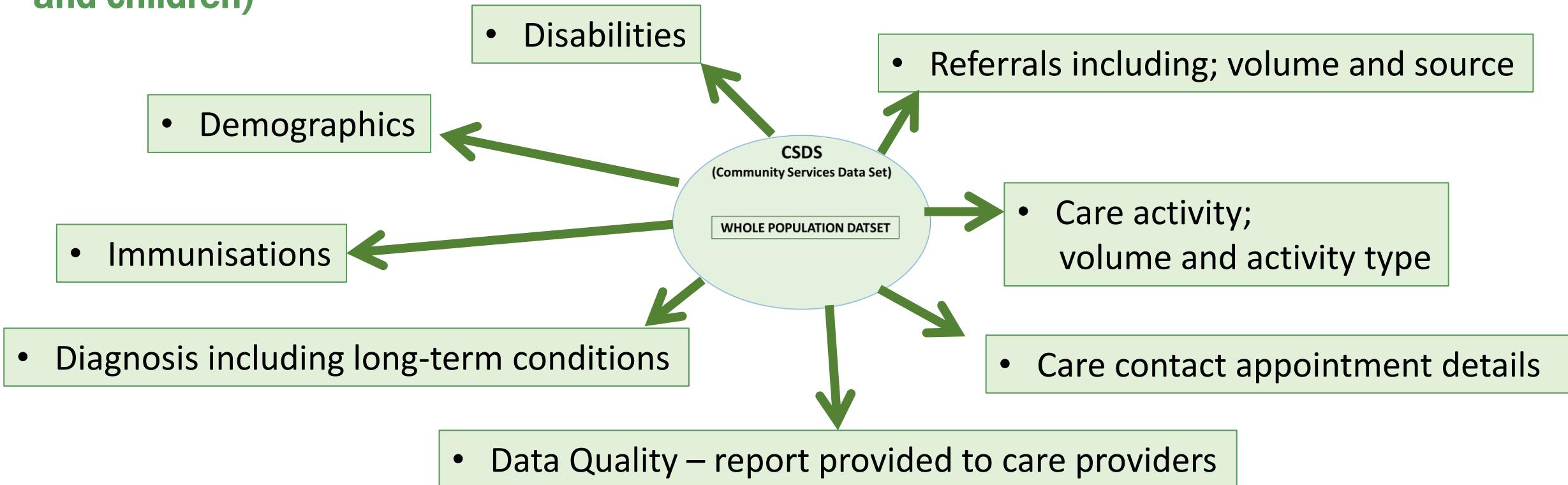




# What information can I get out of CSDS?

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Here's an overview of the data you'll get at a national level for whole population (adults and children)



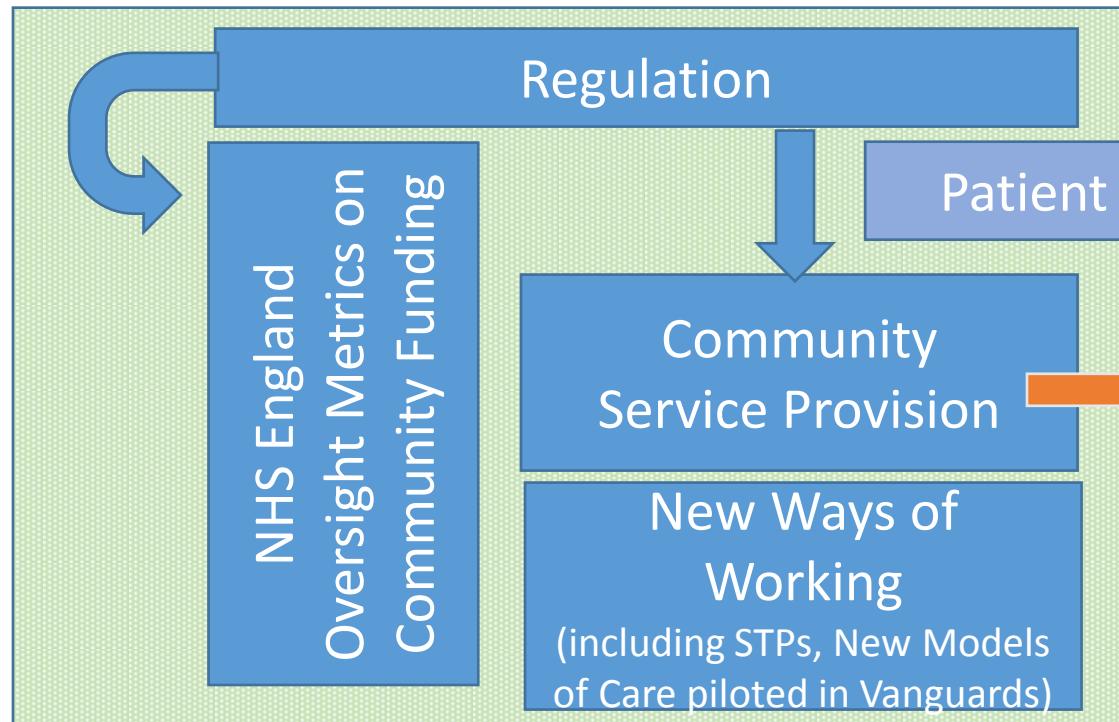
The CSDS (community services data set) here is referred to as Phase 1. Providing national standards for data from community healthcare providers in England, it reflects key information captured from any patient using a community healthcare service. Phase 2 will represent an expansion of this data to meet wider community services data needs at a national level and will provide much needed data such as outcomes measures.



# Building further: PHASE 2

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## Baseline Data



## Use of Data

- **Community CQUINS** (contract basis for allocation of £ community funding to CCGs)
- **Pricing metrics to incentivise transfer of care to the community and joint working** (based on 'casemix' 'what drives the cost')

- **New Ways of Working** capitalise on successful community services locally – can they become baseline models to work towards?
- **Baseline metrics** on top 'cost' and 'impact' conditions treated in the community PLUS plug gaps in 'missing' community services data e.g. what is costing most, transfers of care, wheelchair, vaccinations, patient outcomes?

- **Compare across CCGs and Trusts** in key performance areas. Must pick up outcomes, some of McKinsey thoughts (e.g. estates costs, transparency of services?)
  - **Patient Choice** in services to achieve a ) best patient experience, b) personal convenience c) personalised budgets
- **Audit and Regulatory info** measure quality of services provided, how meeting regulatory requirements, plus benefits of those services? 9

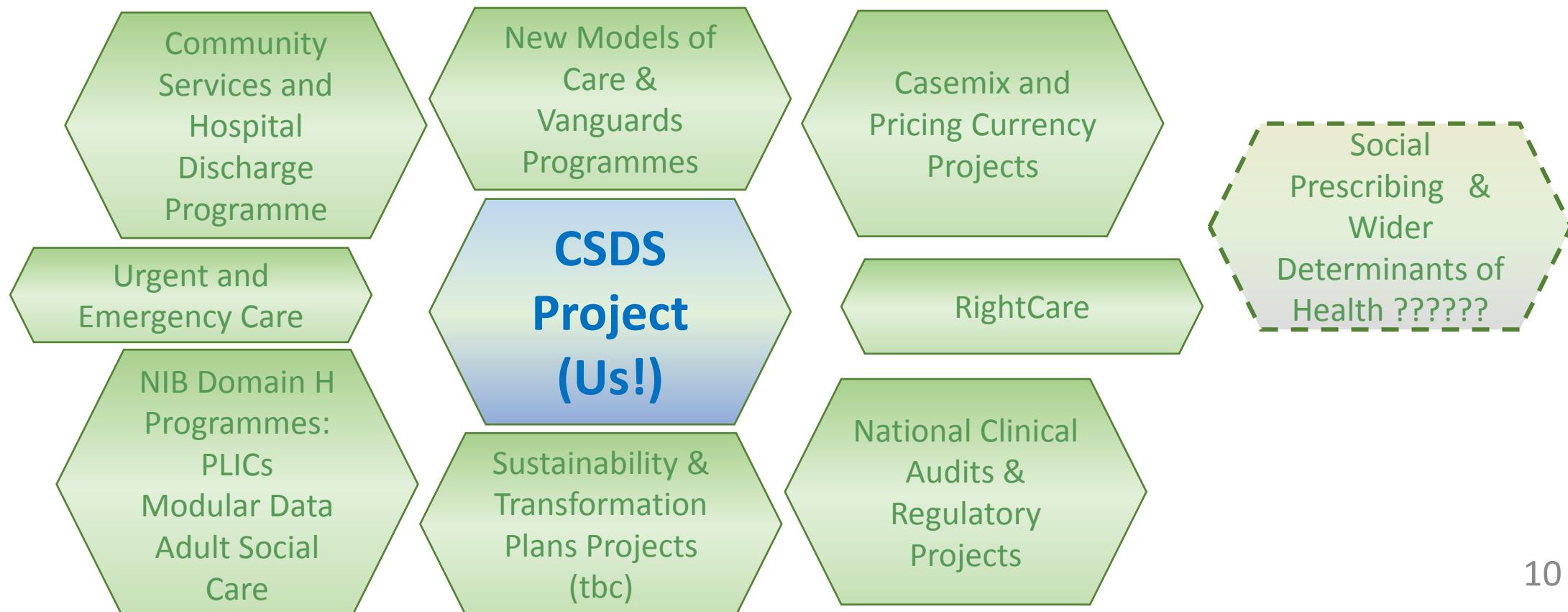


# Linking into other national data priorities?

To prevent confusion on what's in/out of varying datasets currently under development, we are assessing if/how we can link into other national dataset projects.

Already starting to work together with other project colleagues to minimise the 'grey areas', prevent duplication, and provide joined up communication messages for clarity and support to data users.

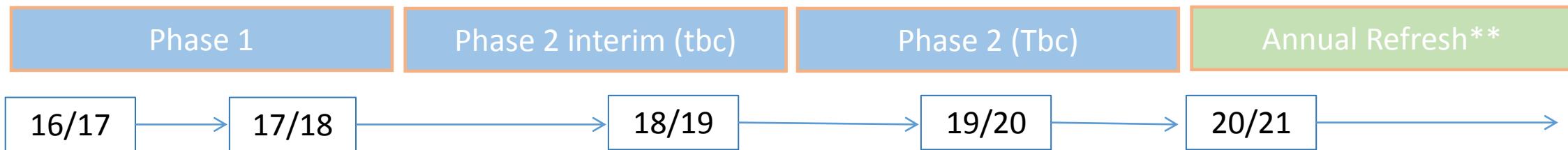
Aiming to prevent unnecessary burden on community service and data providers .....





# When will it affect me?

Depends on how you chose to work with us....



- **Now – You have as of now access to Children and Young Persons data** already available to community service providers on the NHS Digital publications website: <http://content.digital.nhs.uk/maternityandchildren/CYPHSreports>
- **Feb to Oct 2017 – Volunteer as a pilot site to test emerging CSDS** – 8 Trusts working with us already
- **Feb onwards – champions, advisory group reps, and subject matter experts work with project** supporting design of phase 2 requirements
- **Autumn 2017 CYPHS + Adult data legally obliged to be submitted** by health bodies to NHSD
- **Late 18/19 (anticipated) Expanded dataset legally obliged to be submitted** by health bodies to NHSD (priority data areas only). Data will be accessible via NHS Digital publications website for use a couple of months later.
- **Late 19/20 (anticipated) Complete Phase 2 dataset legally obliged to be submitted** by health bodies. Data will be accessible via NHS Digital publications website for use a couple of months later a couple of months later.
- **Future – proposed annual refreshes to meet business needs.** Data to be accessible via NHS Digital publications website for use a couple of months later in accordance with regular business as usual processes.



# Flash View: Pilot Sites

## (Volunteers working with us now)

Pilot Trust	ODS Code
South Essex Partnership University NHS Foundation Trust	RWN
Liverpool Community Health NHS Trust	RY1
Norfolk Community Health and Care NHS Trust	RY3
Oxford Health NHS Foundation Trust	RNU
Berkshire Healthcare NHS Foundation Trust	RWX
Walsall Healthcare NHS Trust	RBK
The Whittington Hospital NHS Trust	RKE
5 Boroughs Partnership NHS Foundation Trust	RTV
Northern Lincolnshire and Goole NHS Foundation Trust	RJL
Mid Yorkshire Hospitals NHS Trust	RXF
Cornwall Partnership NHS Foundation Trust	RJ8

Still opportunities to join as a pilot test site .....



# What happens next?

- Mobilising bigger project team (recruitment starting).
- Set up network of champions and Subject Matter Experts to support project and comms.
- Launch of Advisory Panel and formal communications to stakeholders (Feb/Mar)
- Work with champions to deploy comms and commence requirements development on behalf of colleagues (Apr onwards).
- Focus on phase 1 delivery – work with volunteers to test and refine CSDS towards national launch Autumn 2017
- Parallel track development of requirements for Phase 2 – with support of community service providers from Apr onwards.

**“Genuinely looking for positive ways to work with you, and provide you an opportunity to shape the direction of the national community services data collection to make it useful, yet practical to collect.”**



# Questions ?



## Contact Details:

Suzanne Rastrick, Project SRO, Chief Allied Health Professions Officer, [suzanne.rastrick@nhs.net](mailto:suzanne.rastrick@nhs.net)

Trina Elkington, Programme Manager, CSDS Commissioning Requirements, [trina.elkington@nhs.net](mailto:trina.elkington@nhs.net)

Jill Sharples, CSDS Delivery Programme Manager, [jill.sharples1@nhs.net](mailto:jill.sharples1@nhs.net)

David law, CSDS Board Member, Chief Executive Hertfordshire Community NHS Trust, [david.law@hct.nhs.uk](mailto:david.law@hct.nhs.uk)

Link to CYPHS current dataset monthly report and results [CYPHS Monthly Statistics](#)

Link to CYPHS and CIDS current dataset composition

<http://www.hscic.gov.uk/maternityandchildren/CYPHS>



# Syndicate Exercise

## Purpose:

- Baseline fact finding
- Start nominations process for champions/advisory reps
- Foundation for attendance at requirements workshops



# Table 1s Questions

1. What services do you count as 'community services' (✓) / additions to list?  
Which do you consider 'core' (insert '★')
2. Which services do you provide /are provided in your area (organisation name) ?
3. Is it provided under block contract? Or separately contracted for?
4. Estimate digital maturity of organisation to provide community data (rank 1-5:  
with 5 as high maturity)

*Additional nominations:*

- *Formal Advisory Panel member (2-3 representatives across community provider organisations)*
- *Service provider Champion (as many as interested!)*
- *Requirements Subject Matter Expert (appropriate number?)*
- *Pilots*



# Table 2s Questions

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5. What do you use community business intelligence for / decisions do you make on it? Which of it, would like to see nationally captured?
6. What additional information/data would you find helpful (national data e.g. to support NCMs, STPs, etc?)
7. What data projects should we be considering linking into from your area? Nationally?
8. Any 'burden reduction' ideas.

## *Additional nominations:*

- *Formal Advisory Panel member (2-3 representatives across community provider organisations)*
- *Service provider Champion (as many as interested!)*
- *Requirements Subject Matter Expert (appropriate number?)*
- *Pilots*



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# Reference slides only



# Background: What are Community Health Services ? (CYPHS definition)

- Appliances Service
- Arts Therapy Service
- Cancer Service
- Cardiac Service
- Children's Community Nursing Service
- Clinical Psychology Service
- Community Dental Service
- Community Paediatrics Service
- Continence Service
- Counselling Service
- Dermatology Service
- Diabetes Service
- Diagnostic Service
- District Nursing Service
- Ear Nose and Throat Service
- End of Life Care Service
- Family Support Service
- Gastrointestinal Service
- Haematology Service
- Health Visiting Service
- Hearing Service
- Integrated Multi-Disciplinary Teams
- Intermediate Care Service
- Long Term Conditions Case Management Service
- Musculoskeletal Service
- Neurology Service
- Nutrition and Dietetics Service
- Occupational Therapy Service
- Orthoptist Service
- Pain Management Service
- Phlebotomy Service
- Physiotherapy Service
- Podiatry Service
- Public Health and Lifestyle Service
- Rehabilitation Service
- Respiratory Service
- Respite Care Service
- Rheumatology Service
- School Nursing Service
- Speech and Language Therapy Service
- Tissue Viability Service
- Treatment Room Nursing Service
- Vulnerable Children's Service
- Vulnerable Adult's Service